



GUAM POWER AUTHORITY

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FOR IMMEDIATE RELEASE

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Prugrâman Ayuda Para I Taotao-ta Energy Credit Program \$500 Credit Provided to GPA Customers with Active Accounts

Monthly Energy Credit Legislation Signed into Law

(Fadian, Guam) – Bill 325-36, *Prugrâman Ayuda Para I Taotao-ta Energy Credit Program* was successfully passed by the Guam Legislature on July 26, 2022 and signed into law by Governor Leon Guerrero on July 27, 2022, becoming Public Law 36-106. Governor Leon Guerrero indicated her support of such legislation during her June 2022 State of the Island address.

“I am pleased that our local senators took action to provide financial relief to GPA ratepayers against the sharp rise of fuel oil costs. I appreciate the legislative bipartisan and executive support for Bill 325-36. GPA will work with Department of Administration to release the funds and program rules as quickly as possible”, said John M. Benavente, P.E., General Manager.

GPA will apply the appropriate credit to eligible residential and commercial accounts upon receipt of funds from DOA. Payment credits will be specifically noted on residential post-paid and commercial customer billing statements. Residential pre-paid customers will receive a text or email message noting the application of credit to their accounts.

Additional public service announcements concerning program rules and application of credits to accounts will be issued by GPA. These announcements will also be available at guampowerauthority.com and on GPA’s Facebook page (@[guampowerauthority](https://www.facebook.com/guampowerauthority)). All customers are encouraged to update account contact information at PayGPA.com.

“We appreciate customer inquiries concerning, *Prugrâman Ayuda Para I Taotao-ta*,” added Mr. Benavente. “GPA understands the positive relief and impact the \$100 monthly credit for five months will bring to all ratepayers.”

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FREQUENTLY ASKED QUESTIONS

What does Public Law 36-106 provide ratepayers?

Bill 325-36 (COR) is now Public Law 36-106, Prugrãman Ayuda Para I Taotao-ta Energy Credit Program, it provides residential, master-metered, and commercial customers with a \$500 credit toward their account, to be disbursed \$100 each month for the months of July, August, September, October and November 2022, and shall only be credited to the current billing of such months.

How soon will GPA apply the \$100 credit to each ratepayer account?

*To ensure accountability and transparency, GPA and DOA are establishing program rules and guidelines to properly credit ratepayers as per the public law. We are working to provide credits beginning early August and aim to include \$100.00 credits for months of July and August for bills issued in the month of August. The credit will apply as long as the customer has an **active** account. The credit will be visible as a line item on each customer's billing statement.*

How will this credit be applied for multi-dwelling unit?

*The law states that for master-metered accounts, GPA shall obtain a notarized list of the number of **active** residential utility power sub-accounts under that master meter to ensure the proper application of the credit to the master-metered account. A notification will be sent out to master-metered accounts. Landlords will have to certify the number of tenants with **active accounts** for each billing cycle to get the credit.*

Will I still be eligible for the credit, if I terminate my account any time within the 5 months stated in the public law?

If you terminate anytime within the 5 months, you'll only receive the \$100 credit for the months your account was active.

How will the credits be applied if I am a pre-paid customer?

*For prepaid customers, the credit will be applied each month to **active** prepaid accounts.*

Are Net Metering Customers eligible?

Yes, Net Metering customers are eligible.

What happens if my power bill falls below \$100 in any of the 5 months provided under this program?

The credits will be applied each month, and any credits remaining will roll-over to the following month(s) until exhausted.